

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: Shmuel Shaffer et al.  
Serial No.: 10/828,998  
Filing Date: April 21, 2004  
Group Art Unit: 2614  
Examiner: Khai N. Nguyen  
Confirmation No.: 5499  
Title: ENHANCED CALL PICKUP

**Mail Stop Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**RESPONSE PURSUANT TO 37 C.F.R. § 1.111**

In response to the Office Action dated August 18, 2009, Applicants respectfully request that the Examiner reconsider the rejection of the claims in view of the following amendments and comments as set forth below.